



Western Licensing Unit,
P O Box 101,
Guildford,
Surrey,
GU1 9PE,

**Licensing Act 2003
Representation in respect of a
Premises Licence Application or Variation or a
Club Premises Certificate Application or Variation.
And Temporary Event Notice.**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance note at the end of the form. If you are completing this form by hand please print. Please ensure your answers are inside the boxes and written in black ink. You may use additional sheets if necessary. You may wish to keep a copy of the completed form for use by you at any hearing held by the Council or the Magistrates Court as a result of this representation.

I, the undersigned, hereby make representations against the following application.

Details of premises or club premises whose application you wish to make representations against.

Name of Premises or Club Bagshot SF Connect	
Address of Premises or Club 40 London Road	
Post town Bagshot	Post code (if known) GU19 5HL

Type of application

	Please tick ✓
Premises Licence application	
Variation to a Premises Licence	X
Club Premises Certificate application	
Variation of a Club Premises Certificate	

Representor's Details

I am

Please tick one only ✓

1) A person who is not a responsible authority (please complete section (A) below)	<input type="checkbox"/>
2) A responsible authority (please complete section (B) below)	<input checked="" type="checkbox"/>

If you do not fall into one of the above categories you may not be entitled to make representations.

Section A - DETAILS OF INDIVIDUAL REPRESENTOR (fill in as applicable)

Surname or Family Name
Forenames
Address of where you live (you can give an alternative address for correspondence later in this form)
Daytime Telephone
E-mail address (optional)

Section B - DETAILS OF RESPONSIBLE AUTHORITY

Name of contact person completing this form Inspector Robert Darkens
Name of Authority SURREY POLICE
Address of Authority P O BOX 101 GUILDFORD SURREY GU1 9PE
Telephone number of contact person 01483 - 631786

Please state the ground(s) for the representation and how it relates to one of the licensing objectives. Please use additional blank sheets if necessary

Surrey Police are objecting to the variation application on the grounds of crime and disorder

The BP Garage situated at 40 London Road Bagshot is one of the premises that is causing concern to the Surrey Heath Police neighbourhood team due to the high level of crime relating to amount of thefts (shoplifting) that occur on a regular basis from the shop and the large amount of drive offs without paying for petrol.

From the 26th February 2017 to the 4th September 2018 there have been 135 crimes recorded at the garage and when looking at the type of crime the results are as follows

Make off without paying for petrol 57 offences
Miscellaneous thefts (shoplifting goods) 64 offences
Thefts of alcohol 14
Total crimes recorded 135
(see crime figures attached)

At present the garage can sell alcohol from 08:00 hours to 23:00 hours daily. After 23:00 hours the alcohol is covered and out of view of customers as it is not for sale.

The application before the committee today shows that BP want to extend the licensing hours to 24 hours a day, the Police are very concerned that by having the alcohol on view and for sale for 24 hours will increase the already concerning level of crime at the garage

At 11:30 hours on Wednesday the 5th September 2018 The Police had a meeting with BP solicitor Mr Robert Botkai and the area manager for the BP Garage Mr Ranjit Kataria to discuss the application. Please see attached minutes.

The Police suggested that the applicant withdraw their application and put measures in place at the garage to try and reduce the amount of crime. Another meeting could then be arranged in about 3 months time to see if there has been an improvement in the crime statistics and the application could be discussed again

It would appear that the applicant wishes to go ahead with the application therefore the Police strongly wish to object to the application on the grounds of crime and disorder as they believe that by allowing the premises to sell alcohol for 24 hours will increase the already concerning amount of crime that is already occurring at the garage

E-mail address of contact person (optional)

rab.carnie@surrey.pnn.police.uk

This representation relates to the following licensing objectives(s)

Please tick one or more boxes ✓

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

x

If your representation does not relate to one of the above objectives your representation will be invalid.

Please tick ✓

- I understand that this representation may result in a hearing before a Licensing Sub-Committee and if the decision of that Sub-Committee is appealed against, a hearing in the Magistrate's Court.
- I understand that this representation will become a public document and will be included in the agenda for any Licensing Sub-Committee hearing that may be held as a result of this representation.

X
X

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO KNOWINGLY OR RECKLESSLY MAKE A FALSE STATEMENT IN CONNECTION WITH THIS REPRESENTATION. THIS IS PUNISHABLE, ON CONVICTION, BY A FINE OF UP TO £5,000.

This representation must be signed by:

 a person making a representation or

a person authorised to do so by a Responsible Authority.

Signed

Date

17/09/18

Address for correspondence

Contact address for correspondence if different from that given in Sections A, B, or C above.

**11701 RAB CARNIE
LICENSING ENFORCEMENT OFFICER
CAMBERLEY POLICE C/O COUNCIL OFFICES
KNOLL ROAD**

Post town Camberley

Post code GU15 3HD

Daytime Telephone number (if any)

01483631786

e-mail address (optional)

RAB.CARNIE@SURREY.PNN.POLICE.UK

All representations must be made by sending this form to the Licensing Authority to arrive there during the period of 28 consecutive days starting on the day after the day on which the application to which it relates was given to the Licensing Authority by the applicant. In the case of representations following a closure order this period is 7 days after the day on which the Licensing Authority received the notice under section 165(4) of the Act.

Representations received outside these time limits will be deemed to be invalid.

Carnie, Rab 11701

From: Williams, Hannah 40696
Sent: 04 September 2018 13:36
To: Carnie, Rab 11701
Subject: BP PETROL STATIONS
Attachments: BP MYTCHETT.xlsx; BP BAGSHOT MOWP.xlsx; BP BAGSHOT THEFT MISC.xlsx; BP BAGSHOT THEFT ALCOHOL.xlsx

Hi Rab,

Please find attached spreadsheets detailing the breakdowns of MOWP, THEFT MISC and THEFT ALCOHOL from BP Petrol Stations in BAGSHOT and MYTCHETT from 26/02/2017 to present day.

In a nutshell the figures are as follows:

BP BAGSHOT

MOWP	57
THEFT MISC	64
THEFT ALCOHOL	14
TOTAL	135

BP MYTCHETT

MOWP	56
THEFT MISC	39
THEFT ALCOHOL	34
TOTAL	129

Thanks,

Hannah

PC 40696 Williams

E rota, Area Patrol Team, Surrey Heath
West Surrey
Tel: 101 ext 32449 or 01483 632449
Mobile 07720044724
E-mail: Hannah.Williams1@surrey.pnn.police.uk
Address: Surrey Police, PO Box 101, Guildford, GU1 9PE

Website: www.surrey.police.uk

Did you know that Surrey Police is on Twitter, Facebook and other social media channels?
Find out more: <http://www.surrey.police.uk/contact-us/social-media>

For non-urgent notification of a minor crime you can also use the online crime reporting facility available at <https://my.surrey.police.uk/reportonline/ReportIt> or call 101

Surrey Police – With You, Making Surrey Safer

BP BAGSHOT

THEFT - ALCOHOL

NICHE REF	DATE	TIME	TOTAL	14
45170059567	06/06/2017		21:50	
45170067699	25/06/2017		16:02	
45170105347	24/09/2017		17:14	
45180005536	15/01/2018		18:46	
45180005937	16/01/2018		16:49	
45180026125	11/03/2018		21:27	
45180041828	23/04/2018		02:25	
45180047411	07/05/2018		18:14	
45180061925	13/06/2018		04:19	
45180070049	02/07/2018		22:38	
45180073541	10/07/2018		23:57	
45180074498	12/07/2018		17:02	
45180075733	15/07/2018		20:45	
45180077929	21/07/2018		00:38	

BP BAGSHOT

THEFTS - MISC

NICHE REF	DATE	TIME	TOTAL	64
45170027961	18/03/2017		16:24	
45170028053	18/03/2017		21:00	
45170034834	05/04/2017		10:48	
45170035870	07/04/2017		21:25	
45170036172	08/04/2017		21:47	
45170036396	09/04/2017		14:37	
45170036467	09/04/2017		19:15	
45170038089	13/04/2017		17:51	
45170042935	26/04/2017		15:23	
45170046053	04/05/2017		21:10	
45170046061	04/05/2017		22/24	
45170046641	06/05/2017		10:47	
45170046988	07/05/2017		11:20	
45170050289	15/05/2017		16:49	
45170051317	17/05/2017		18:53	
45170052568	20/05/2017		16:48	
45170052851	21/05/2017		14:25	
45170052859	21/05/2017		14:50	
45170052863	21/05/2017		15:01	
45170056102	29/05/2017		10:45	
45170056166	29/05/2017		15:30	
45170056311	29/05/2017		20:00	
45170058574	04/06/2017		14:03	
45170058591	04/06/2017		14:30	
45170058670	04/06/2017		18:33	
45170058769	04/06/2017		18:41	
45170059572	06/06/2017		22:01	
45170059579	06/06/2017		22:08	
45170061166	10/06/2017		19:20	
45170061463	11/06/2017		14:15	
45170063849	16/06/2017		15:41	
45170065384	20/06/2017		12:56	
45170067707	25/06/2017		16:33	
45170067708	25/06/2017		16:39	
45170070348	01/07/2017		20:00	
45170070368	01/07/2017		20:59	
45170070644	02/07/2017		14:34	
45170074321	10/07/2017		17:05	
45170074746	11/07/2017		13:04	
45170077536	17/07/2017		20:23	
45170079770	22/07/2017		22:30	
45170084518	03/08/2017		14:41	
45170090859	18/08/2017		21:39	
45170093144	24/08/2017		18:34	
45170093871	26/08/2017		16:47	

45170094079	27/08/2017	11:01
45170095001	29/08/2017	16:52
45170095063	29/08/2017	19:04
45170096564	02/09/2017	12:26
45170101801	15/09/2017	19:55
45170102826	18/09/2017	16:38
45170118187	25/10/2017	13:35
45180007825	21/01/2018	20:16
45180014358	07/02/2018	19:22
45180015767	11/02/2018	19:21
45180043394	26/04/2018	18:25
45180052757	21/05/2018	02:07
45180061923	13/06/2018	04:16
45180086219	11/08/2018	17:42
45180089140	19/08/2018	16:22
45180091680	26/08/2018	22:40
45180092289	28/08/2018	21:04
45180093749	01/09/2018	14:04
45180094587	03/09/2018	19:25

BP BAGSHOT**MOWP**

NICHE REF	DATE	TIME	TOTAL	57
45170024673	10/03/2017		12:40	
45170039004	16-Apr		18:56	
45170049887	14/05/2017		19:52	
45170057662	02/06/2017		11:45	
45170058146	03/06/2017		12:59	
45170067290	24/06/2017		15:11	
45170070535	02/07/2017		06:39	
45170084932	04/08/2017		12:26	
45170088521	13/08/2017		13:48	
45170089566	15/08/2017		20:52	
45170091415	20/08/2017		12:09	
45170093129	24/08/2017		18:34	
45170096664	02/09/2017		18:01	
45170096945	03/09/2017		15:23	
45170099569	09/09/2017		23:17	
45170105965	26/09/2017		09:09	
45170120403	30/10/2017		18:10	
45170122896	05/11/2017		15:41	
45170124276	08/11/2017		20:21	
45170130428	23/11/2017		13:30	
45170138040	12/12/2017		12:56	
45170144814	30/12/2017		22:38	
45180000252	01/01/2018		16:21	
45180000334	01/01/2018		21:46	
45180007527	20/01/2018		18:02	
45180014016	06/02/2018		19:38	
45180017323	16/02/2018		09:41	
45180020703	24/02/2018		23:15	
45180020709	24/02/2018		23:33	
45180029938	21/03/2018		10:16	
45180040311	18/04/2018		22:57	
45180041639	22/04/2018		14:12	
45180044104	28/04/2018		15:31	
45180044115	28/04/2018		15:47	
45180049865	14/05/2018		02:03	
45180053629	23/05/2018		02:16	
45180056139	29/05/2018		13:12	
45180056827	31/05/2018		09:01	
45180057941	03/06/2018		00:44	
45180061042	11/06/2018		00:29	
45180061070	11/06/2018		02:30	
45180066179	23/06/2018		14:16	
45180067002	25/06/2018		20:22	
45180068930	30/06/2018		05:10	
45180070046	02/07/2018		22:37	

45180074174	12/07/2018	12:19
45180074213	12/07/2018	13:12
45180075462	15/07/2018	18:43
45180075568	15/07/2018	20:48
45180077525	20/07/2018	20:57
45180078780	23/07/2018	22:37
45180079476	25/07/2018	15:21
45180079561	25/07/2018	17:01
45180086589	12/08/2018	22:40
45180086771	13/08/2018	13:36
45180090141	22/08/2018	09:59
45180093193	31/08/2018	01:05

Licensing Meeting with BP garage

Wednesday 5th September 2018

Surrey Heath Borough Council

Present:-

Ranjit Kataria – Area Manager

Robert Botkai – solicitor

Rab Carnie – Surrey Police Licensing Officer

Sam Turner – Surrey Police Neighbourhood Sergeant

Derek Seekings – Surrey Heath Borough Council Licensing

Rab explained that the reason for the meeting was due to BP having submitted 2 applications in order that BP's in Mytchett and Bagshot could increase their alcohol licence to 24 hours. At the present time, Inspector Darkens was against any increase due to the crime stats being so high which affected the overall crime figures for Surrey Heath. The offences mentioned were making off without payments (MOWP) thefts of alcohol from within the shop and other miscellaneous thefts, again from within the shop.

A print out of the crime numbers with details was handed out which covered 18 months.

Bagshot – MOWP 57, miscellaneous thefts 64, theft of alcohol 14 = 135 crimes

Mytchett – MOWP 56, miscellaneous thefts 39, thefts of alcohol 34 = 129 crimes.

The Lightwater store did not suffer as many thefts as the other 2.

BP was seen as an easy target for drive offs as other 24 hour garages suffered less crime.

Police would be objecting to the applications but there were no representations at present until this meeting was held. Ultimately if things didn't improve, the licences would be reviewed. Mr Botkai stated that he hoped police would speak to him first before any licence review took place.

Security guards were suggested or the ability to only "pay at the pump", however this would mean that customers did not need to enter the shop which would impact on sales figures and BP had no intention of introducing this method. BP's app that allowed customers to pay via their mobile phone was discussed that it didn't work very well.

It was discussed that security guards couldn't physically challenge anyone caught stealing, however an SIA door supervisor has the power to both stop people and detain them.

Mr Botkai stated that due to the M&S shops attached to the BP garage being successful, ie they were well staffed and stocked superior goods, they would attract an element of theft but that BP wanted to work with police to try and solve the problem.

Rab reiterated that there would be no representations made until after the meeting as BP's intentions needed to be listened to and made the suggestion that the applications be withdrawn by BP until any improvements are made and after that time, applications be re-submitted.

He was assured that M&S have the say on the layout of the shop but that would work with BP should changes be needed.

Mr Botkai stated that a number of stores with 24 hour licences which were only trading from 8am-11pm were trialled to sell alcohol for 24 hours. It was a successful exercise and had zero impact on theft figures.

100 applications were then made with all but one being granted. 15 hearings were held with residents being worried about noise but no negative feedback has since been received. There are now 117 24 hour premises operating.

A locked door policy where customers can only pay via the kiosk window could create more noise than if customers entered the shop. All BP shops have a remote door opening policy meaning that BP staff could decide whether customers were allowed into the shop at night or had to use the window. The door was otherwise kept locked and known criminals kept out. Having the door permanently locked meant that impact on theft was negligible.

Make offs were seen to be a geographical problem and didn't impact on any drinks licence. Solutions would need to be discussed.

Thefts – the position of the drinks and high value goods would need to be moved or locked away. In other stores, alcohol is locked in glass cabinets and floor layouts have been changed.

Bagshot had already removed steaks from their shelves which was the target of thefts in the past but Derek Seekings stated that both BPs were always discussed during the weekly meetings he held with the Environmental Health Officers. Champagne was the target at the Mytchett store where as Bagshot was miscellaneous thefts.

At the moment drinks are covered out of sight after licensing hours.

PS Turner stated that both locations had good transport links for MOWP's so it would always be problematic and wondered whether BP would consider introducing a policy where thefts under a certain amount would not be reported to police. High value thefts would of course be dealt with.

Mr Botaki stated that even if the theft was regarded as a civil matter, it was still a theft that was occurring. This could backfire if members of the public learnt about the reporting threshold and that it didn't actually deal with the problem of thefts occurring.

Mr Botaki spoke of a company who traced the drivers of MOWPs to ascertain if the drive off before payment was accidental. He would take this idea back to discuss the possibility.

The withdrawal of the applications was again discussed with Derek Seekings suggesting a TENs which was rejected due to the crime stats.

Mr Botaki suggested a licence variation for 8 months with a review being held after 6 months to assess the situation with the police making their final decision at that time. PS Turner agreed that this was a good idea and that it gives BP time to put steps in place. After 6 months BP would re contact the police and re submit the applications. This would be at a high cost and risk to BP but it would show commitment and evidence any problems that still existed. If it didn't reduce the problems then BP would shelve the idea of 24 hour licence.

Derek Seekings would tell the local councillors this weekend about the variation application.

Rab reiterated that it was unlikely that MOWP's would cease but thefts from inside the shop could be addressed by altering the layout, and securing certain goods. It was discussed that staff working at the tills could not physically see who was in the shop. A refit of the shop was due in January.

Sam reiterated the possibility of a value threshold before reporting a theft.

Mr Botaki suggested a liaison officer/SPOC for any follow ups as he would like a good relationship between police and BP.

Both BP's had recently passed test purchase operations.

Mr Botaki would take all suggestions from this meeting back to discuss and it was felt that dramatic changes could be achieved with some alterations.

Rab would discuss this meeting with Inspector Darkens and confirmed that there was no rush for Police to put in representations and would wait until he heard back from BP regarding the steps they were taking before making a decision whether to or not.